

CORONAVIRUS SAFETY & GUIDELINES



Welcome Back!

Welcome to Mount Airy Casino Resort! While many of the mandated restrictions have been lifted, we remain committed to the health and safety of our guests and our team members.

We continue to use EPA approved cleaning and sanitizing agents and follow CDC guidance for cleanliness and safety. Key team members continue to attend cleanliness, sanitation and safety training classes conducted by Ecolab, a global leader in water, food safety and public health technologies. Be assured that you will have the safest and most enjoyable experience possible.

Throughout the property you will find sanitizing stations to ensure that all guests and team members are cleaning their hands as frequently as possible. Additionally, you will find disinfecting wipes for slot machines and our Safe Clean Team continuously cleans and disinfects high traffic areas such as slot machines, railings and door handles.

Guidelines specific to each activity and area of our property can be found below and were designed in accordance with the CDC and PGCB.

We thank you for your patience and hope that you will feel safe and comfortable at Mount Airy Casino Resort. Your safety and well-being are our top priority.

Sincerely,

The Mount Airy Casino Resort Team



Face Masks

Per CDC guidance, if you are fully vaccinated for COVID-19, you are not required to wear a mask. If you are not fully vaccinated, for your safety and the safety of others, you are required to wear a mask. One will be provided by our Security Team if you do not have one. Masks may be lowered in order to eat or drink. Guests may be requested to briefly lower their masks, if applicable, for age and identification purposes.

Temperature Checks

At the discretion of Mount Airy Casino Resort staff, our security team may conduct non-invasive temperature checks utilizing digital/thermal temperature readers at points of entry on any guest. Guests displaying a temperature of 100.4 degrees or above will receive a second temperature screening. Guests twice confirmed to have a temperature of 100.4 degrees or above or refusing an initial or secondary reading, will not be allowed entry to the property and will be directed towards appropriate medical care.

Smoking

Effective July 3, 2020, under guidance of the Pennsylvania Department of Health and the Pennsylvania Gaming Control Board, smoking is no longer permitted in Pennsylvania casinos. As a result, Mount Airy Casino Resort will offer an outdoor smoking area adjacent to the Self-Park entrance.



Hotel Check-In

Bell carts and luggage storage rooms will be frequently sanitized. The Front Desk team will be sanitizing the equipment at the desk regularly to ensure the safety of each guest checking in. Masks are available upon request.

Hotel Guest Elevators

Button panels will be sanitized at regular intervals.

Guest Rooms

Industry leading cleaning and sanitizing protocols are used to clean guest rooms, with particular attention paid to high-touch items including television remote controls, toilet seats and handles, door and furniture handles, water faucet handles, nightstands, telephones, light switches, temperature control panels, alarm clocks, luggage racks and flooring. Each guest room will be sprayed in order to disinfect with an electrostatic sprayer to ensure the safest possible environment for staff to clean and our guests to stay.



Valet

Valet will be operating and taking extra steps to ensure guest safety. Facemasks will be worn by all valet attendants and required by all vehicle occupants when they drive up for valet parking. Disposable gloves, steering wheel covers, and seat covers are used when moving each vehicle.

Housekeeping

Stay over service will be by request only and we ask that guests vacate the room during requested cleaning to allow proper social distancing for staff. A spray disinfectant will be applied to the room for the safety of the housekeeping team prior to completing stay over service. Additional amenities can always be requested at any time by contacting the Front Desk.



Hotel Laundry

All bed linen and laundry will be changed per stay and by request. Linen and Laundry will continue to be washed at a high temperature and in accordance with CDC guidelines.

Spa & Salon

The Spa & Salon will function under strict CDC and PA Health guidelines. Social distancing protocols will be respected in regards to each service's necessity. Appropriate PPE will be utilized at all times. Extensive protocols will be followed which cover cleaning routines, service scheduling, temperature checks, isolation protocols and team member training. During this time, some services may not be offered or available.



Fitness Center

The fitness center will be available to guests 24/7, and will be cleaned daily with periodic checks throughout the day. Guests will be encouraged to wipe down machines before and after use utilizing provided cleaning materials.

Shuttle Service

Temporarily suspended until further notice.